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Foundation for
Healthy Communities

Wentworth-Douglass Hospital & FHC Partnership for Patients

2018 NH Patient Safety Summit

May 9, 2018, 9:00 AM – 4:00 PM

Garrison Conference Center

Wentworth-Douglass Hospital, 789 Central Avenue, Dover NH

- 8:00** Registration
- 9:00 - 9:15** Welcome - Gregory Walker, FACHE, *President & CEO Wentworth-Douglass*
- 9:15 - 9:30** Introduction & Welcome
George T. Blike MD - Chief Quality & Value Officer DHMC, FHC Board Chair
- 9:30 – 10:30** *Is the Wisdom to Achieve High Reliability Ineffable or Teachable?*
Allan Frankel, MD - Safe & Reliable Healthcare
- 10:30 – 10:45** Break
- 10:45-11:45** *Why am I Doing This? A Bed's Eye View of Improvement*
Tiffany Christensen, Vice President, Experience Innovation, The Beryl Institute
- 11:45 - 12:30** Lunch
- 12:30 - 1:30** *A Lean Flight Plan In Optimizing Patient Safety*
Ryan Dhanraj, MS, Airline Pilot
- 1:30 -2:30** *Optimizing Handoff Communication for Improved Patient Safety*
Christopher P. Landrigan, MD, MPH, I-PASS Institute
- 2:30 - 2:45** Break
- 2:45 - 3:45** *The High Reliability Journey – Hospital Tales*
DHMC – George Blike, MD
Exeter Health Resources – Jennifer Costain, MS, CPHQ, CPPS
Southwestern Vermont Medical Center - Alexandra Heintz, CPHQ, CPPS
Wentworth-Douglass Hospital – Malcolm Rosenson MD
- 3:45 – 4:00** *Wrap Up: Making a difference tomorrow* George Blike, MD

Funding provided by:

