



Readiness to Partner With Patient and Family Advisors

As a clinician or staff member, I am ready to work with patient and family advisors when:

- I believe in the importance of patient and family participation in planning and decisionmaking at the program and policy level
- I believe that the perspectives and opinions of patient and family advisors, staff, and clinicians are equally valid in planning and decisionmaking at the program and policy level
- I believe that patients and family members bring a perspective to a project that no one else can provide
- I believe that patients, family members, staff, and clinicians can look beyond their own experiences and issues to come up with practical ideas and solutions
- I am willing to talk about my experiences with patient and family advisors and to share suggestions, ideas, and potential solutions that will help improve hospital care
- I feel comfortable listening and respectfully responding to both positive and negative care experiences that patient and family advisors may share
- I enjoy working with people who are different from me
- I can listen to and think about what others say, even when I disagree
- I can bring a positive attitude to discussions about improving hospital care
- I consistently let colleagues know that I value the insights of patient and family advisors
- I am comfortable requesting that patient and family advisors be invited to participate in improvement initiatives in which I am involved



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